



ANCHORAGE COALITION TO
END HOMELESSNESS

OPENING

Coordinated Entry

A person-centered approach to housing

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FRAMEWORK for Success

Homelessness Prevention and Response System



HOMELESSNESS PREVENTION

HOMELESSNESS RESPONSE

Prevention

Diversion

Retention

Outreach

Emergency Shelter

Transitional Housing

Supportive
Housing

Rapid
Rehousing

Independent
Affordable
Housing

INFRASTRUCTURE & BACKBONE

“... Coordination and management of a crisis response system’s resources that allows users to make consistent decisions from available information to efficiently and **effectively connect people to interventions that will rapidly end their homelessness.**”

— U.S. Department of Housing and Urban Development
2017 Coordinated Entry Core Elements Guidebook



ACTIVITY TIME!

Q. How familiar are you with Coordinated Entry?

Scan the QR Code to answer!

Need assistance? Ask one of the ACEH team!

Conference Instant Poll

How familiar are you with Coordinated Entry?

High level understanding	29%
Aware but have never interacted	39%
Familiar with CES	32%
Not at all	1%

What is the **Anchorage Continuum of Care?**

It is our community's system to manage housing and services funding for people experiencing or at risk of homelessness.

What is Coordinated Entry?

Coordinated Entry is a federally mandated program that is designed to restructure the use of services offered to those experiencing homelessness or those having a housing crisis within a community.



Goals:

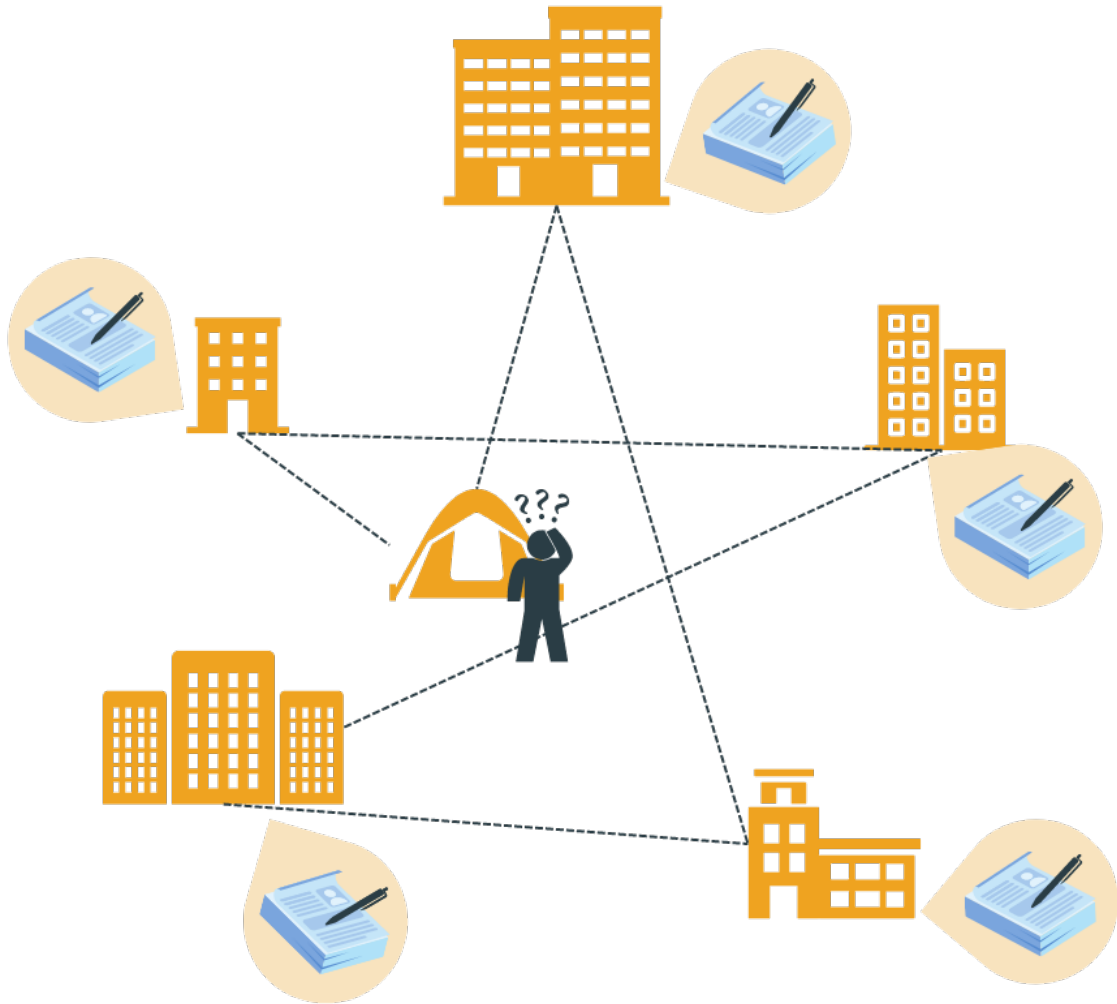
- 1) Prioritize the most vulnerable for the limited services that exist;
- 2) Streamline the experience for both those requesting assistance and service providers; and
- 3) Provide data, allowing for informed decisions regarding the structure of current services as well as the need for new services.



The Why: A Homelessness Prevention and Response System that is **designed to be person centered**

- Shortening the length of time homeless
- More equitable outcomes, housing the highest prioritized first
- Centering CE as the tool to prevent individuals from becoming inactive in the system
- Leveraging what is in progress
 - By Name List – Identifying who is on the prioritization by subpopulation
 - CE Revamp – new weighting in the prioritization

WITHOUT Coordinated Entry

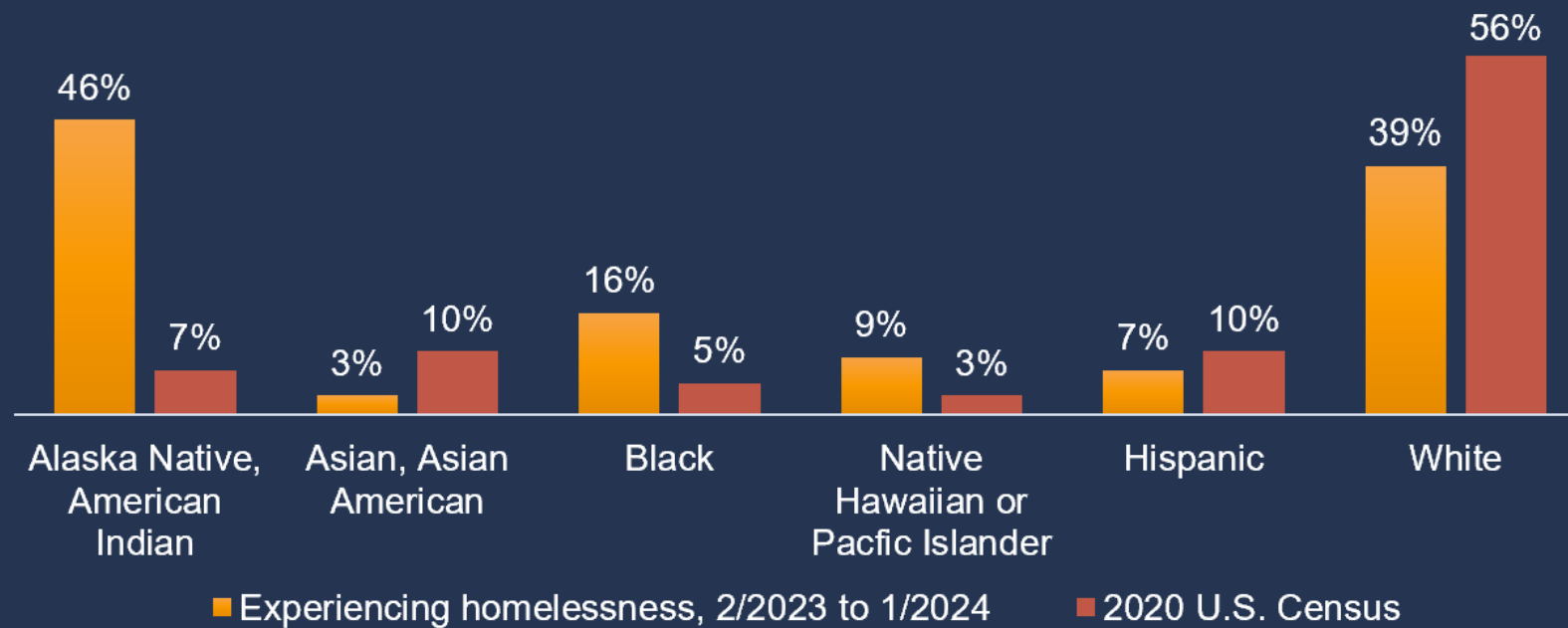


WITH Coordinated Entry



Race discrimination in housing continues to be a persistent driver of inequity

contributing to disproportionately high rates of homelessness for people who identify as Brown, Black, Indigenous, Native Hawaiian and Pacific Islanders.



Source: Alaska Homelessness Management Information System



EQUALITY



EQUITY

Anchorage CE

Guiding Principles

Housing First

Fair and Equal Access

Client-Centric

Data Driven Decision-Making

Community Collaboration



ACTIVITY TIME!

Q. What is the first step in the flow of Coordinated Entry?

Scan the QR Code to answer!

Need assistance? Ask one of the ACEH team!

Conference Instant Poll

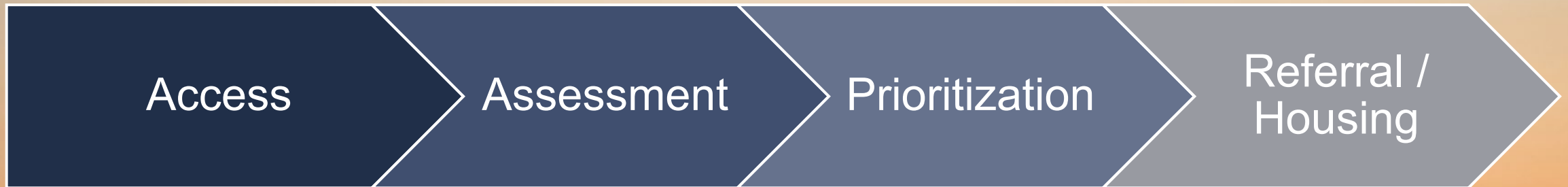
What is the first step in the Coordinated Entry process?

Almost half of you knew the right answer!

Assessment	42%
Access	46%
Referral	9%
Prioritization	3%

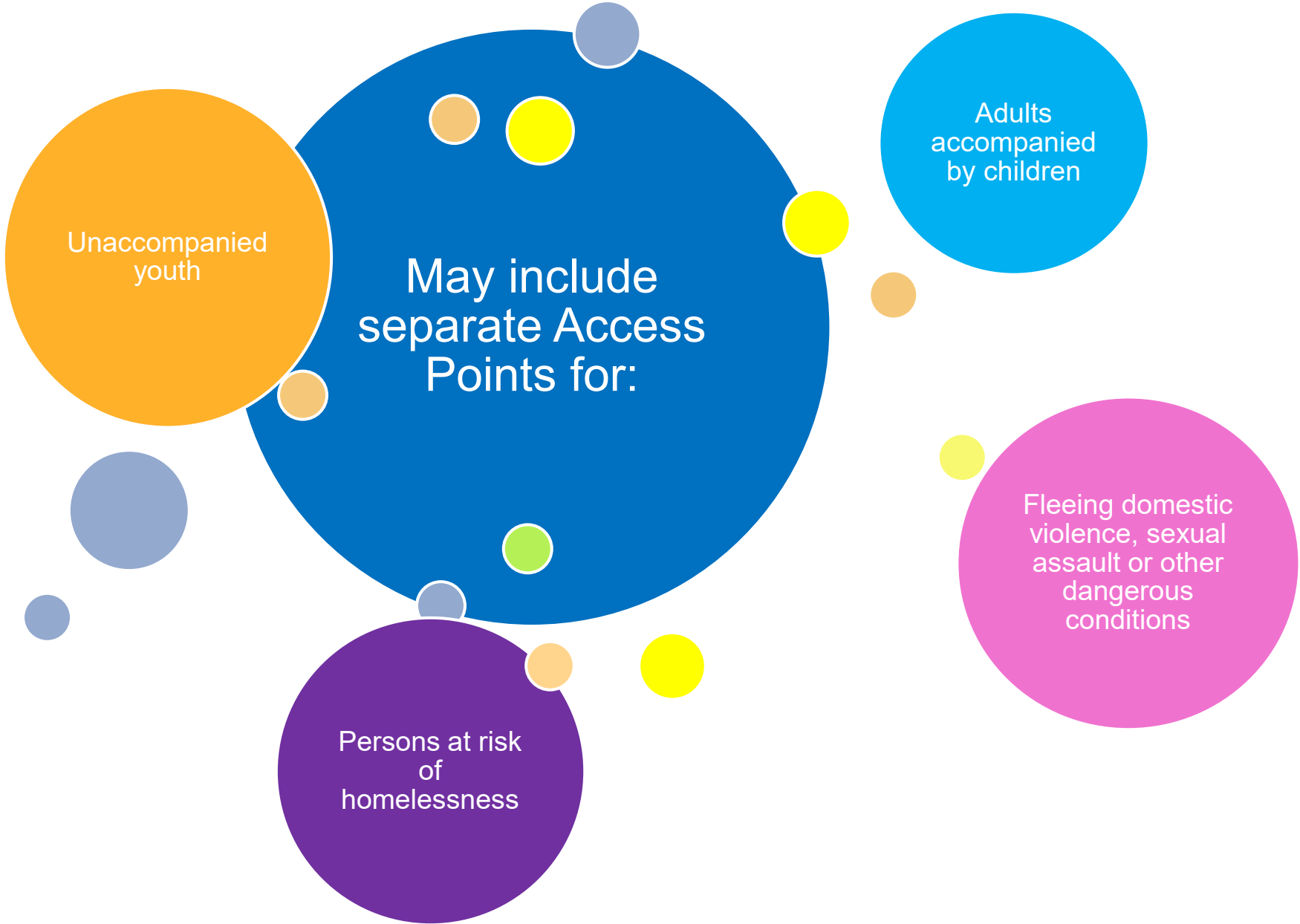
How it Works

How does Coordinated Entry work here in Anchorage?



ACCESS CONSIDERATIONS

- ✓ Different Access Points
- ✓ Same Assessment Approach



Unaccompanied youth

May include separate Access Points for:

Adults accompanied by children

Fleeing domestic violence, sexual assault or other dangerous conditions

Persons at risk of homelessness



Did you know?

Continuums of Care **must** connect people to the Coordinated Entry system in a standardized and equitable manner.

No Wrong Door

A “no wrong door” approach in which a homeless family or individual can present at any homeless housing and service provider in the geographic area but is assessed using the same tool and methodology so that referrals are consistently completed across the CoC.



Did you know?

- CE is more than an assessment.
- May be an entry into the homelessness response system.
- Exit into housing.



Components of Standard CE System

Prioritization

CoCs must establish written policies and procedures to prioritize households based on level of vulnerability and need.

Those with higher acuity and needs are prioritized for housing and homeless assistance before those with lower acuity and needs.

Prioritization policies reflect the needs of the community.

Referral

CoCs must establish and follow a written process to make referrals to prevention, housing and services.

The CE referral process does not determine eligibility for housing or services.

For HUD CoC and ESG projects determining eligibility is a project level requirement.



Prioritization Matters!

- Is separate from assessment and must be based on specific criteria made publicly available through the CoC's written standards.
- Must be applied consistently.
- Should be based on need, vulnerability, and barriers.
- Decisions should be grounded in quantitative and qualitative evidence.



ACTIVITY TIME!

Q. Who chairs the Anchorage Continuum of Care?

Scan the QR Code to answer!

Need assistance? Ask one of the ACEH team!

Conference Instant Poll

Who chairs the Anchorage Continuum of Care Advisory Council?

Meg Zaletel	27%
Jessica Parks	25%
Alison Kear	22%
Suzi Pearson	18%
None of the above	8%



The Interim Rule & YOU

The United States Department of Housing and Urban Development (HUD) published the CoC Program Interim Rule in the Federal Register on July 31, 2012. This interim rule governs the CoC programs and is posted on HUD's website.

Included in the requirements outlined in the CoC Program Interim Rule is the mandate that each CoC establish a centralized assessment system, otherwise known as a Coordinated Entry (CE) System.

This program is designed to assist households (families, unaccompanied adults, or unaccompanied youth) experiencing homelessness, and to provide the services needed to help such households move into transitional and permanent housing, with the goal of long-term stability.

Did you know?

Community **case conferencing meetings** are comprised of participating housing and social service providers.

The **participation of such agencies is vital** to ensure that the population being served receives appropriate wraparound supports necessary for stability and self-sufficiency.



Coordinated Entry Committee, **who?**

**Agencies in our community
collaborate to:**

- Make data-informed decisions.
- **Refines assessment tool to capture** vulnerabilities and barriers to housing for people of different protected classes.
- **Connect with people** with lived experience of homelessness and housing instability.





Did you know?

Coordinated Entry must be **dynamic and updated continuously** based on our community needs.

Key Takeaways



Do we need
Coordinated Entry?
Yes, we do!!!

Coordinated Entry is crucial to ensure limited **program openings go to those who truly need them**. Our highest on the prioritization list have historically been skipped over before we had a system to assess and serve them.

Before, people were picked for housing referrals because they were easier to house successfully, or they just happened to talk to the right person at the right time.





THANK YOU!

Questions & ideas?

Slides and additional resources are available at aceh.org/conference

Contact Terria at tware@aceh.org