

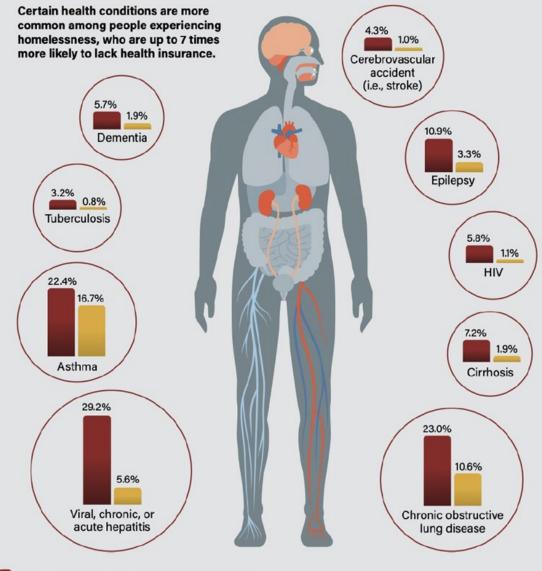
HOUSING REFERRAL SESSION 2

Serving People who are Highly Vulnerable

Presented by Dakota Orm, Healthcare Integration Director

How do healthcare and homelessness intersect?

Housing Is Health Care*



- People Who Have Experienced Homelessness
- General Population Sample With Similar or Same Reported Age and Gender

Social Drivers of Health

Where a person lives, works, and plays.

Determines quality of life, outcomes and risks.

Examples: access to grocery stores, racism, education, and *housing*.

Social Determinants of Health



What does homelessness do to a person's health?

Worsens health outcomes.

Worsens pre-existing conditions.

Shortens life-span.

Creates difficulties in accessing medical care.

Overuse of Emergency Department

Less personalized attention.







Homelessness is a public health crisis. People experiencing homelessness often have serious and complex health challenges.



Ensuring access to quality health care must be part of our community's response to homelessness.



Housing is health care.



Improving the Intersection

PRE-PILOT

- Medical Respite.
- Caring Clinic at largest shelter.
- Creating trust with healthcare partners.

PILOT IN ACTION

- Building racially equitable systems with new partnerships.
- Measuring for success.
- Transferrable learning.
- Commitment to integrating healthcare at every level of intervention.







What makes a person highly vulnerable?

Must have:

Two or more co-occurring disabilities.

Difficulties with Activities of Daily Living.

Considered:

Unsheltered.

55+ (prioritized by oldest to youngest).

Chronicity.



Direct Connection to Housing: Highly Vulnerable Adult Case Conferencing

- Serves the most vulnerable, medically fragile individuals.
- Funding through home- and community-based Medicaid waivers.
- Wraparound services before and after they are housed.
- New partnerships with experts at the table.
- Use of data for results.
- Person-centered housing outcomes.
- Ranging housing options in and out of the Coordinated Entry system.



Coordinated Entry Specialist: Hospital Liaison

New Grant Opportunity

- Create a seamless transition for PEH discharging from the hospital and API.
- Healthcare-enhanced Coordinated Entry process for those with complex medical needs.
- Creating baseline data for the Highly Vulnerable Adult Population.
- Cross-sector, bi-directional case conferencing.
- Person-centered outcomes.
- Reductions in length of stay.



Healthcare integration will better serve Highly Vulnerable Adults.



Current homelessness response system may not have the kind of housing they need.



Service providers can collaborate with Medicaid through shared data.



New housing resources will come into play.



Clients can exit Coordinated Entry into medically supported permanent housing.

What's Coming Next?

Collaborating and coordinating about what is possible with stakeholders

 Continuums of Care, Division of Public Health & hospital partners, Institute for Community Alliance (ICA), Community Solutions

Policies & Procedures: Creation of the Process

Community and client contributions and feedback

Data and Prioritization Improvements

Verifications of Disability



THANK YOU! Questions & Ideas?

Slides and additional resources are available at aceh.org/conference

Contact Dakota Orm at dorm@aceh.org