



ANCHORAGE COALITION TO
END HOMELESSNESS

ACCESS POINT SESSION 1

Coordinated Entry: Soup to Nuts **Best Practices from Enrollment to Exit**

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Introductions & Overview

- Coordinated Entry: Who, What, Why?
- Interim Updates
- Exits & Returns to Homelessness



Coordinated Entry Enrollment

Any individuals or families currently staying in a **shelter, camping, or a place that does not meet regular standards of housing.**

Individuals or families living in a **transitional housing program or staying in a hotel** funded by a charity or organization in town.

Individuals who are in an **institution (e.g. hospital, jail, treatment)** and were in one of the situations described above prior to entering the institution.

WHO?



Coordinated Entry Enrollment

WHAT?

- The Coordinated Entry System is a tool designed to ensure that individuals experiencing homelessness are matched with the correct resources, interventions, and potential housing programs.
- HUD requires that each Continuum of Care incorporate a standardized assessment practice across its coordinated entry process.



Coordinated Entry Access Points

WHY?

- **Efficiency**

Coordinated Entry streamlines the process for individuals experiencing homelessness to access the services they need by providing a centralized entry point, decreasing the length of time someone experiences homelessness.

- **Equity**

By using a person-centered approach in tandem with standardized assessment tools and prioritization criteria, the Coordinated Entry system helps allocate resources based on need and funding requirements.

- **Efficacy**

With a coordinated approach, we can better identify clients and refer them to resources that best fit their needs, increasing referral retention and housing success.



Current Access Points



ACEH Main Office
4700 E Tudor Road, Suite A



ACEH Street Outreach Pop-ups
Tuesdays at Cuddy Park, Thursdays at Davis Park 1 p.m.



Covenant House Alaska (TAY Clients Only)
755 A Street



3rd Avenue Resource & Navigation Center
1101 E 3rd Avenue



RurAL CAP: Safe Harbor
207 Muldoon Road



Emergency Cold Weather Shelters*
Alex Hotel, Aviator Hotel and 1111 E 56th Avenue

*Completes/updates assessments for residents only.

Crucial Data Elements

Current Living Situation

Disability Conditions (HUD and AMHTA)

Chronic Status

DV Survivor



INTERIM UPDATES

When?

Anytime a client informs you of a change in their living situation, disability status, income, or any other data elements within the assessment

OR

90 days since the last assessment or update

Interim Updates: Why?



90-day Deactivation Policy



Data Tells A Client's Story

Exiting the Coordinated Entry System

TYPES OF EXITS



Permanent Housing



Institutions



Assisted Living Facilities



Relocation

Next Steps After an Exit



Close the Enrollment in HMIS

Destination Information is crucial!

Noting as much accurate and shareable information in the notes section of a CE Exit can be helpful in referral retention and informative for any returns to homelessness



Update Case Conference Team

Use case conferencing to **celebrate victories and move-ins**, identify any needed advocacy or barriers to referral retention, and collaborate with other providers

Requesting a Closure

If it is **not** within your role to close Coordinated Entry assessments, **you can request a closure for clients** who are permanently housed by filling out a form on our website at:

aceh.org/closures



RETURNS TO HOMELESSNESS

Due to many intersectional factors, some clients return to homelessness after exiting the Coordinated Entry System.

Handle by:

- If enrollment is closed, create new enrollment reflecting current episode of homelessness.
- Use case conference meetings to discuss barriers to referral retention and identify alternative programs the client may be more successful in.

Recap & Takeaways



Support Clients' Access to Coordinated Entry

Ensure your clients are on the prioritization list! If within your role, complete assessments and interim updates as needed.



Crucial Data Elements

Clients needs and circumstances are always changing, make sure their HMIS data reflects current information.



Advocate and Collaborate

Attend case conferencing meetings to advocate for client's prioritization, stay informed on referral status and collaborate with other providers.



ACTIVITY TIME!

Q. Use one word to describe Coordinated Entry.

Scan the QR Code to answer!

Need assistance? Ask one of the ACEH team!

Conference Instant Poll

Use one word to describe the Coordinated Entry System



pathway hope resources organized
encouraging lottery
coordinated story informative
useful collaborative helpful effect ripple
essential crucial interesting
great important ambitious
radical data necessary amazing
tracker streamlined hopeful mandatory
organization



THANK YOU!

Questions & ideas?

Slides and additional resources are available at aceh.org/conference

Contact Ziona at zbrownlow@aceh.org